

First Time Setup: Accessing Your Account

1

Enroll now by visiting fefcu.com.

Old passwords will not work. You have to re-enroll. Click on “enroll now” in the green online banking box in the upper right-hand corner of the homepage.

To enroll, you need

- **Email address must be on file.** If not, please call us at 330.535.3611.
- Member number (5 or 6 digits)
- Social Security number
- Date of birth

Enroll



2

Enter your member information.

- Social Security number
- Email address

Next



3

Enter your account information.

- Member number (5 or 6 digits)
- Date of birth
- Select a username
- Create a password*

Next



*Password requirements

Between 8 and 30 characters, case sensitive, must include at least one uppercase and one lowercase letter, a number between 0-9, and one special character (\$+,:=?_@!<>.^()!-)

4

Activate your account

Check your email for a link to activate and start using your account. This link is valid for 30 minutes. [Activate Account](#)



5

Sign into your account

Enter your username and password. The last 4 digits of your Social Security number will be needed for account verification. Congrats, you now have online access to your account!

Sign In



FirstEnergy Family
Credit Union

Helping Families Grow

Need help? Call 330.535.3611 with questions or to open an account.